

THE COORDINATION LAYER BETWEEN **BROKER AND DRIVER**

DriveBoss operates inside every transportation provider that uses it — and we're extending that intelligence up one level, into broker-to-TP assignment itself. Intelligent routing at the point of trip distribution, not just at the point of dispatch.

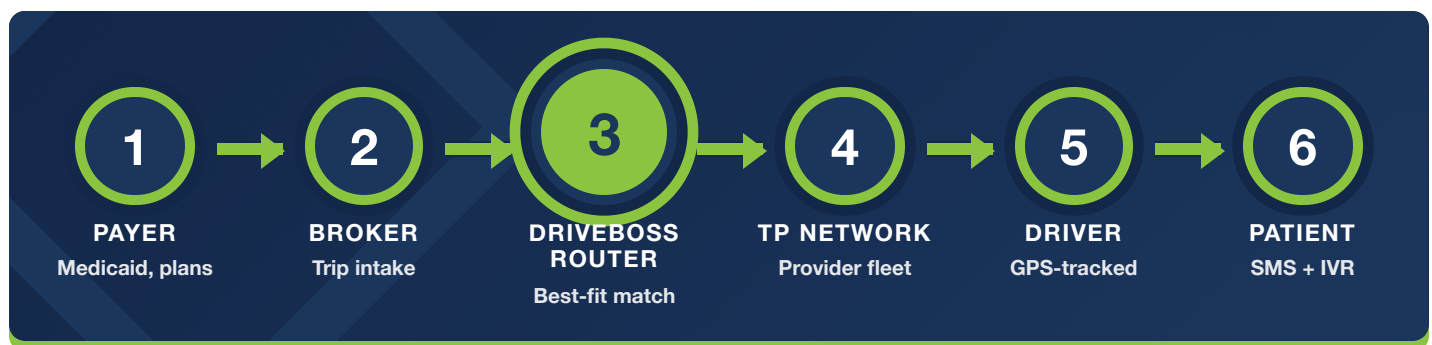
THE CHALLENGE

- Trips pushed to the nearest available TP, not the best-fit TP
- No real-time capacity visibility across the provider network
- Standing orders rediscovered per-TP, not respected at network level
- SLA breakage when trips are assigned to fleets that cannot execute them
- Fraud and no-shows leaking through manual reconciliation
- 43% of providers on broker-owned TMS miss profitable trip-chain opportunities

THE DRIVEBOSS APPROACH

- Standing orders protected first — the daily operational backbone
- Facility-aware scheduling: dialysis ≠ school ≠ methadone ≠ home-pickup logic
- Most-constrained trips first — wheelchair, stretcher, tight-window rides claim capacity
- Tabu Search refinement recovers unassigned trips after first-pass scheduling
- Real-time fleet visibility across the entire TP network
- Bidirectional data flow: trips in, status out, billing reconciled

NETWORK FLOW



STATUS, BILLING, AND RECONCILIATION FEED BACK TO THE BROKER IN REAL TIME.

INTEGRATION TIERS

ATMS-INTEGRATED · API

ModivCare · Alivi · Access2Care · MTM

MANUAL UPLOAD · BATCH

American Logistics · SAFERIDE

TP-ENTERED · DIRECT

Private Trips · Contracts · Standing Orders

INTEGRATION ENDPOINTS

TRIP LIFECYCLE – REST

METHOD	ENDPOINT	PURPOSE
POST	/api/v1/trips	Submit new trip
PATCH	/api/v1/trips/{id}	Update trip
GET	/api/v1/trips/{id}	Retrieve state
POST	/api/v1/trips/{id}/cancel	Cancel trip
GET	/api/v1/trips?...	Batch retrieval





NETWORK & CAPACITY

METHOD	ENDPOINT	PURPOSE
GET	/api/v1/providers	List TPs & capacity
GET	/api/v1/providers/{id}/availability	TP availability

WEBHOOKS – REAL-TIME PUSH

- trip.status.changed – assigned, en-route, arrived, completed
- trip.billing.reconciled – weekly reconciliation events
- provider.capacity.updated – significant capacity shifts

SECURITY & COMPLIANCE

 <p>AUTH OAuth 2.0, short-lived tokens, per-endpoint scoping, rate-limited.</p>	 <p>ENCRYPTION TLS 1.3 in transit, AES-256 at rest, app-layer encryption for PHI.</p>	 <p>COMPLIANCE HIPAA-aligned. BAAs with AWS, ModivCare, Alivi, MTM. SOC 2 Type II in progress.</p>	 <p>AUDIT Every event timestamped, signed, immutable. 99.5% uptime. Your data exportable anytime.</p>
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DATA FLOW

- 1 **Broker submits trip** via POST /trips
- 2 **DriveBoss Router evaluates:** standing order match, facility type, most-constrained-first priority, TP real-time capacity
- 3 **Trip deposited** into the optimal TP's queue
- 4 **Driver executes;** GPS tracked; patient SMS + IVR updates
- 5 **Completion event** → webhook back to broker
- 6 **Billing reconciliation** batch webhook weekly

READY TO EXPLORE A PARTNERSHIP?

DriveBoss is actively onboarding Medicaid transportation brokers and healthcare networks that want intelligent routing at the point of assignment. Contact info@drivebossllc.com to start the conversation. DriveBoss LLC — Delaware-incorporated. Operating from Hoboken, NJ and Palm Coast, FL.