

ASK YOUR NEMT PROVIDER ABOUT **DRIVEBOSS**

Your patient no-shows, the wait-time complaints at the front desk, the staff hours your team spends chasing ETAs — they are a **transport visibility problem**, not a patient problem. Here is what changes when your NEMT provider runs on DriveBoss.

30%

OF MISSED APPOINTMENTS
TRACE BACK TO
TRANSPORT

2.1 hrs

DAILY STAFF TIME SPENT
CALLING DISPATCH FOR
ETAS

\$150+

AVERAGE REVENUE LOST
PER NO-SHOW VISIT

THE PROBLEM TODAY

1

WAIT TIMES

Patients sit in the lobby 20+ minutes because no one can tell your staff when the ride will arrive. Satisfaction scores drop, clinicians fall behind.

2

MISSED APPOINTMENTS

A ride falls through and no one knows until the patient doesn't show. That slot goes unbilled, the treatment plan slips, readmission risk climbs.

3

STAFF TIME

Front-desk and care-coordinator hours burned calling dispatchers, chasing drivers, relaying status to waiting patients. Hours that should be clinical.

WHAT DRIVEBOSS ADDS (WHEN YOUR PROVIDER USES IT)



REAL-TIME ETAS

Your staff sees exactly when each patient's ride will arrive — no more calling the dispatcher.



RIDE CONFIRMATIONS

Automatic confirmation the night before and morning-of. Fewer surprises, fewer empty chairs.



NO-SHOW VISIBILITY

The moment a ride falls through, your staff knows — early enough to fill the slot or reschedule.



PATIENT SMS & IVR

Patients get text-message ride updates and a phone line for live ETAs. Your phones stop ringing.

THE ONE SENTENCE TO SAY

“We'd like real-time ride visibility for our patients. Are you on DriveBoss?”

WHO PAYS — AND WHY YOU DON'T

DriveBoss is paid by your **NEMT provider**, not by your facility. Activation costs your provider a one-time **\$100 setup** per facility and **\$100 per month** per facility. Multi-facility networks get **10–15% off** each additional facility. The only thing you do is ask.

FACILITY	MONTHLY RATE	ONE-TIME SETUP
1st facility	\$100	\$100
2nd facility	\$90 (10% off)	\$100
3rd facility	\$85 (15% off)	\$100
4th+	Custom	Custom

HOW TO ASK — IN THREE STEPS

1

TALK TO YOUR NEMT PROVIDER ACCOUNT REP

Tell them you want real-time ride visibility for your patients and mention DriveBoss by name. If they already use DriveBoss, activation is a ticket — typically live within a week.

2

IF THEY DON'T KNOW DRIVEBOSS, SEND THEM TO US

Have them contact info@drivebossllc.com or visit drivebossai.com/transportation-providers. We onboard new providers in under 30 days.

3

CONFIRM THE PATIENT-FACING PIECES ARE ON

Once live, ask your provider to enable patient SMS confirmations and the IVR ETA line for your facility. That's where the front-desk phone-call relief shows up fastest.

QUESTIONS? REACH OUT DIRECTLY.

We're happy to talk to facility stakeholders even when your provider isn't a customer yet — to help you frame the ask, or to get on a call together.

Email info@drivebossllc.com. Learn more at drivebossai.com.