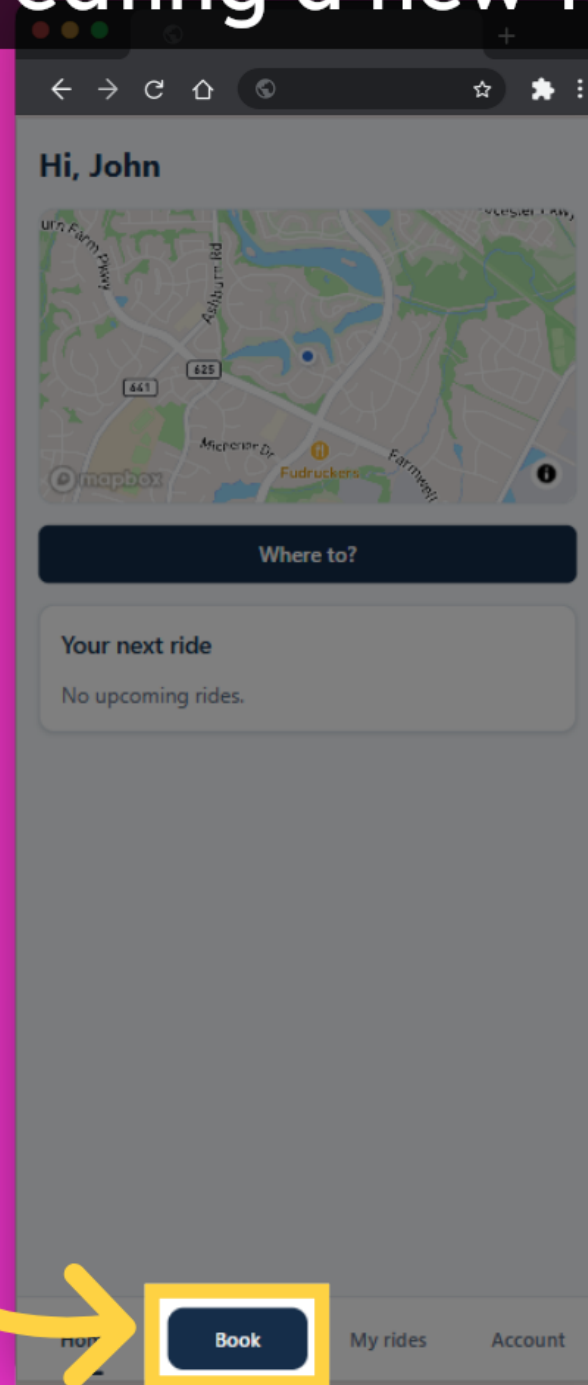


Creating a new trip



Tap "Book" to create a new trip.

Start typing the pickup address and choose it from the suggestions.

Book

Where to?

43991

43991 Kings Arms Square, Ashburn, Virginia 20147, United States

Using your current location

► Add details

Destination

► Add details

☐ Save this pickup address

☐ Save this destination

Close Next

Book

Where to?

Pickup

43991 Kings Arms Square

Using your current location

► Add details

Destination

43895 Glenhazel Drive

► Add details

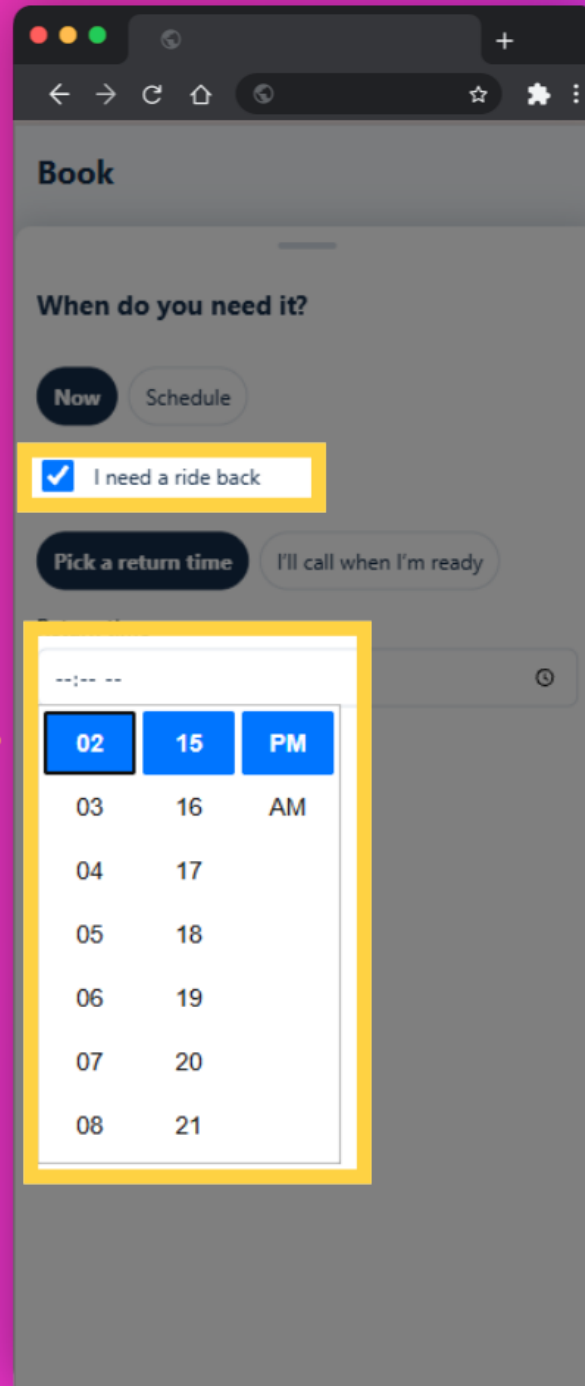
☒ Save this pickup address

☒ Save this destination

Next

Add the destination, tick the addresses you want to save, and tap "Next".

Choose "Now" or "Schedule",
and add a return ride if you
need one.



The screenshot shows the Uber 'Book' screen. At the top, there are navigation icons and a '+' button. Below the 'Book' title, the question 'When do you need it?' is displayed. There are two buttons: 'Now' (highlighted in dark blue) and 'Schedule' (in light gray). Below these, there is a checkbox labeled 'I need a ride back' which is checked and highlighted with a yellow box. Underneath, there are two buttons: 'Pick a return time' (highlighted in dark blue) and 'I'll call when I'm ready' (in light gray). At the bottom, a time selection modal is open, also highlighted with a yellow box. It shows a grid of time slots. The first row has '02', '15', and 'PM' highlighted in blue. The subsequent rows show '03 16 AM', '04 17', '05 18', '06 19', '07 20', and '08 21'. A yellow arrow points from the text box on the left to the 'Pick a return time' button.

02	15	PM
03	16	AM
04	17	
05	18	
06	19	
07	20	
08	21	

Select the ride type, add escorts, attendants or car seats, then tap "Next".

Book

What kind of ride?

Ambulatory
You can walk to the vehicle

Wheelchair
You travel in your wheelchair

Stretcher
You travel lying down

Escorts
- 0 +

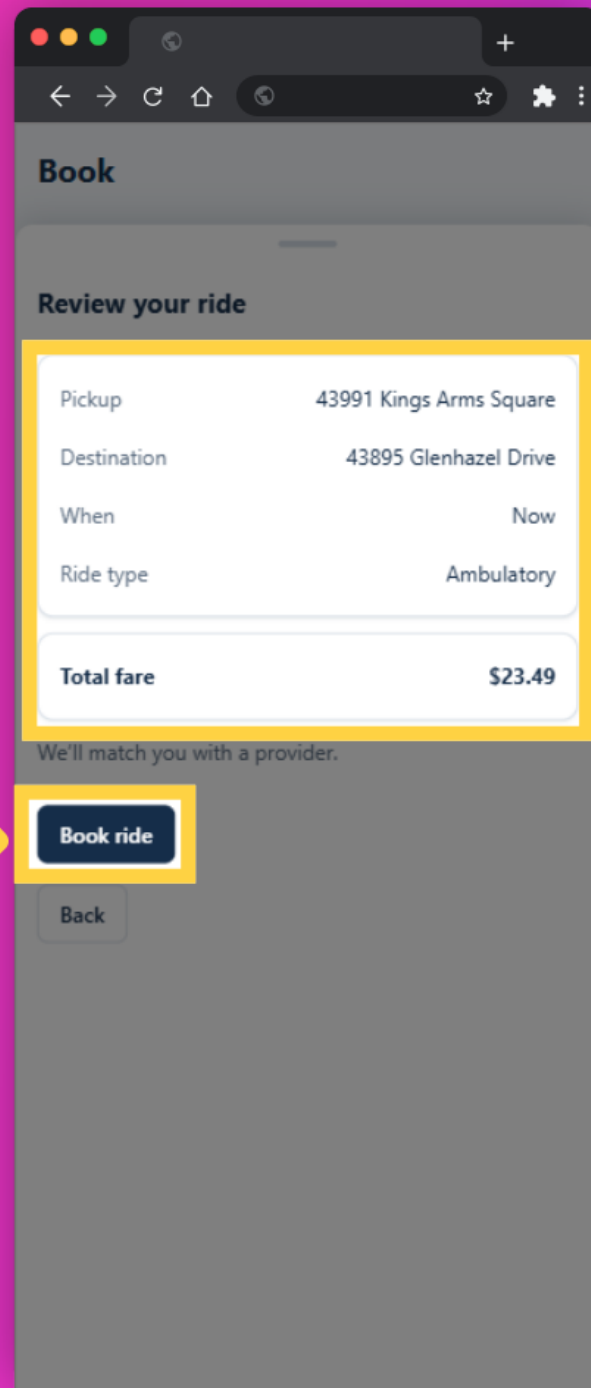
Attendants
- 0 +

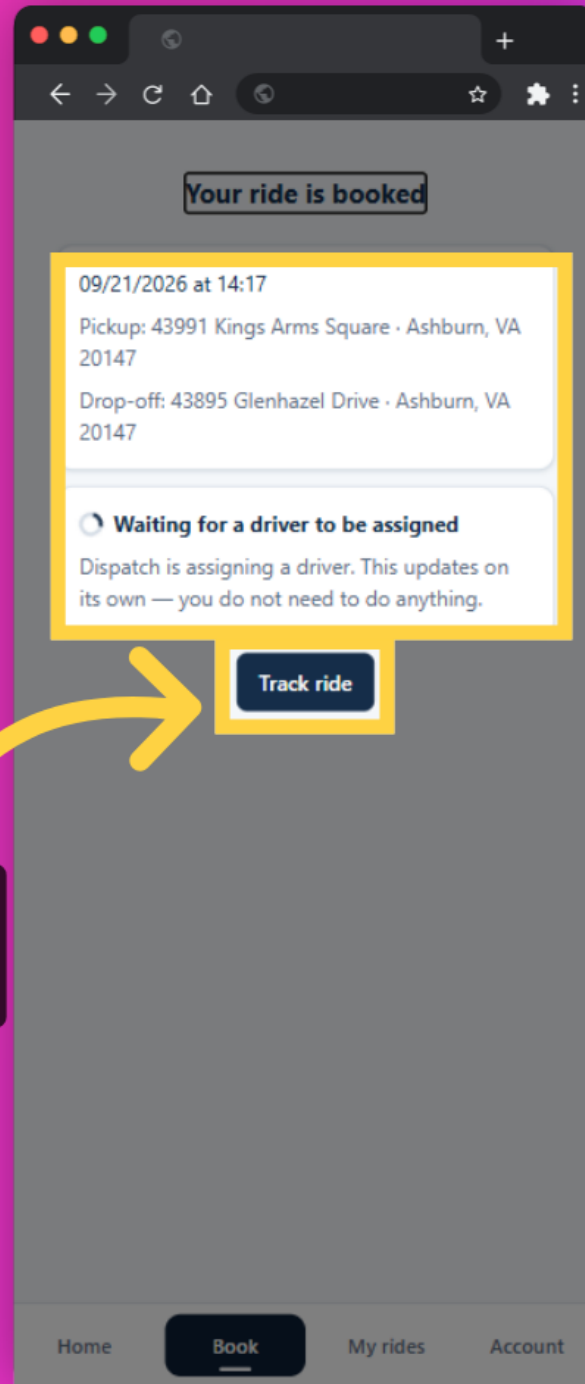
Car seats
- 0 +

Notes for the driver (optional)

Next

Check the trip details and the fare, then tap "Book ride".

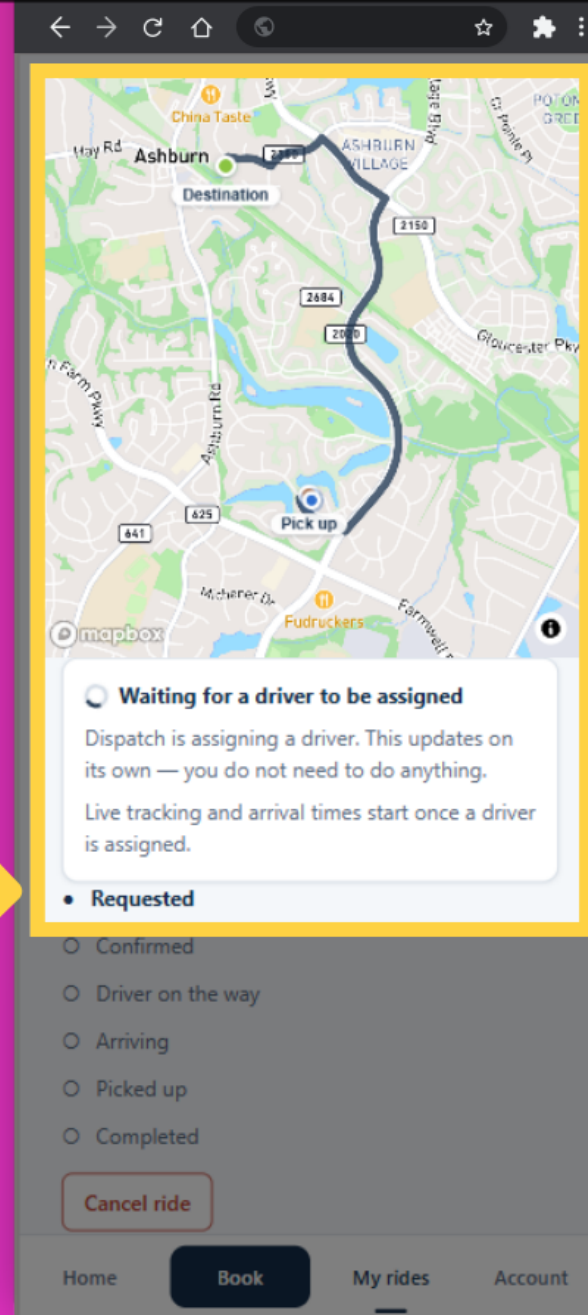




The ride is booked — dispatch assigns a driver automatically.

Trip progress tracking

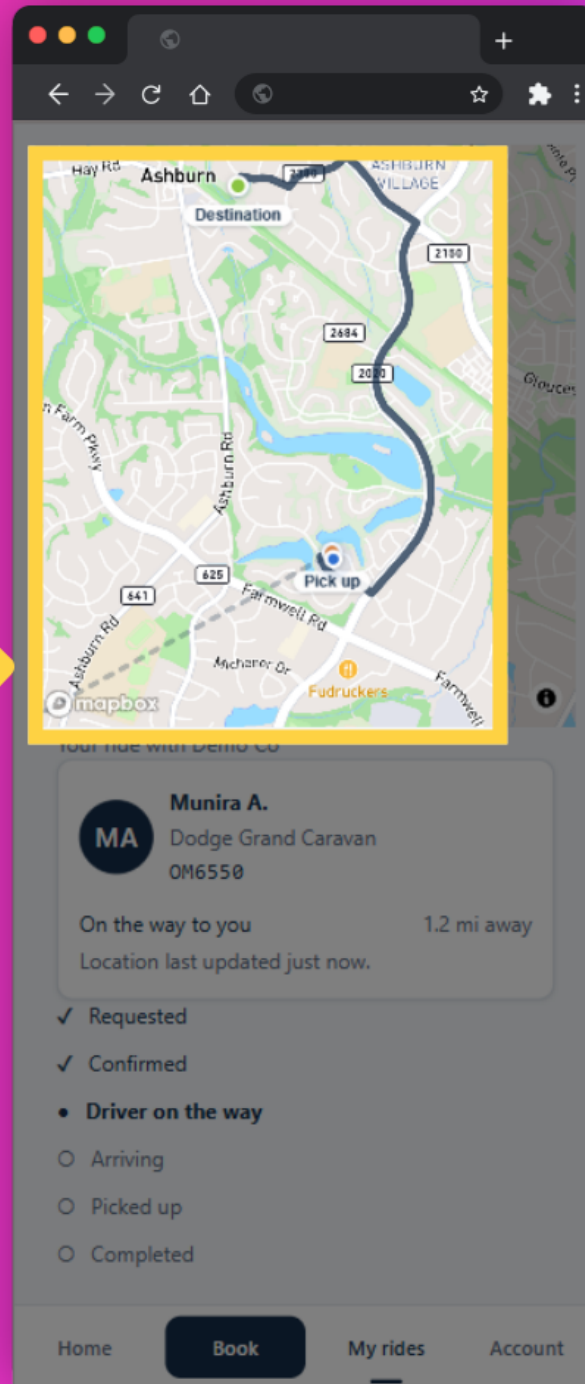
Follow the trip status on the map, starting from "Requested".



Dispatch receives your request and assigns a driver. You do not need to do anything.

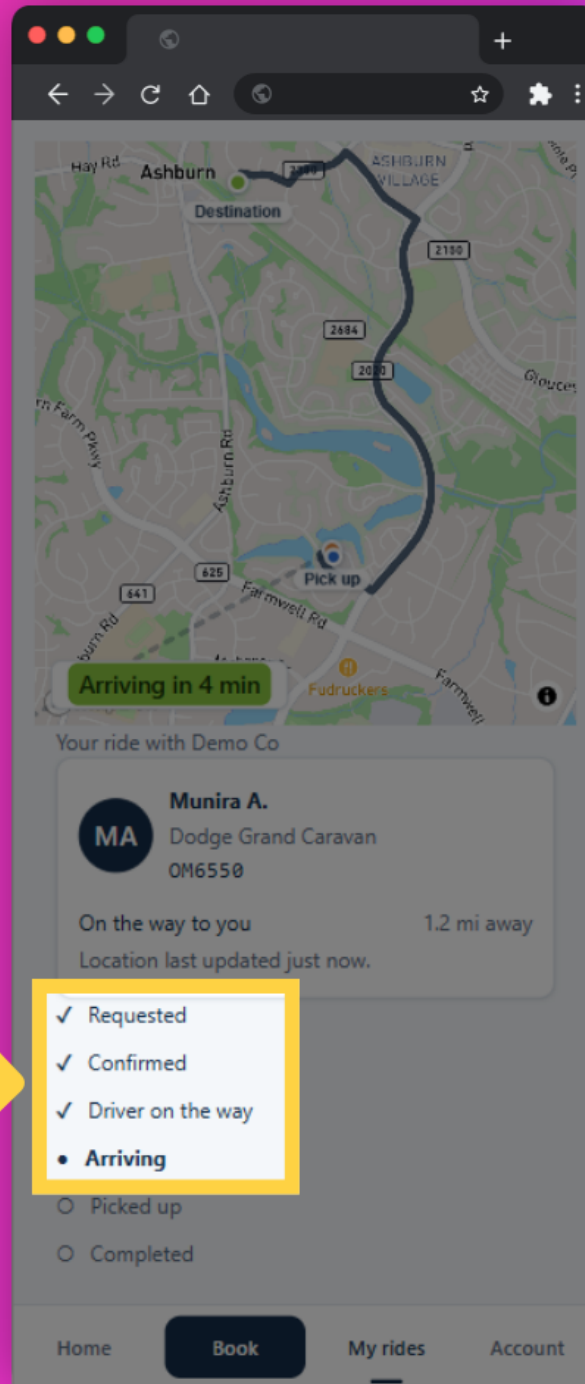
The driver sees the assigned trip in the "Scheduled" list.

You see the driver moving to your pickup point in real time.



The driver starts the pickup —
PU in progress.

The status becomes
"Arriving" and the app
shows the arrival time.



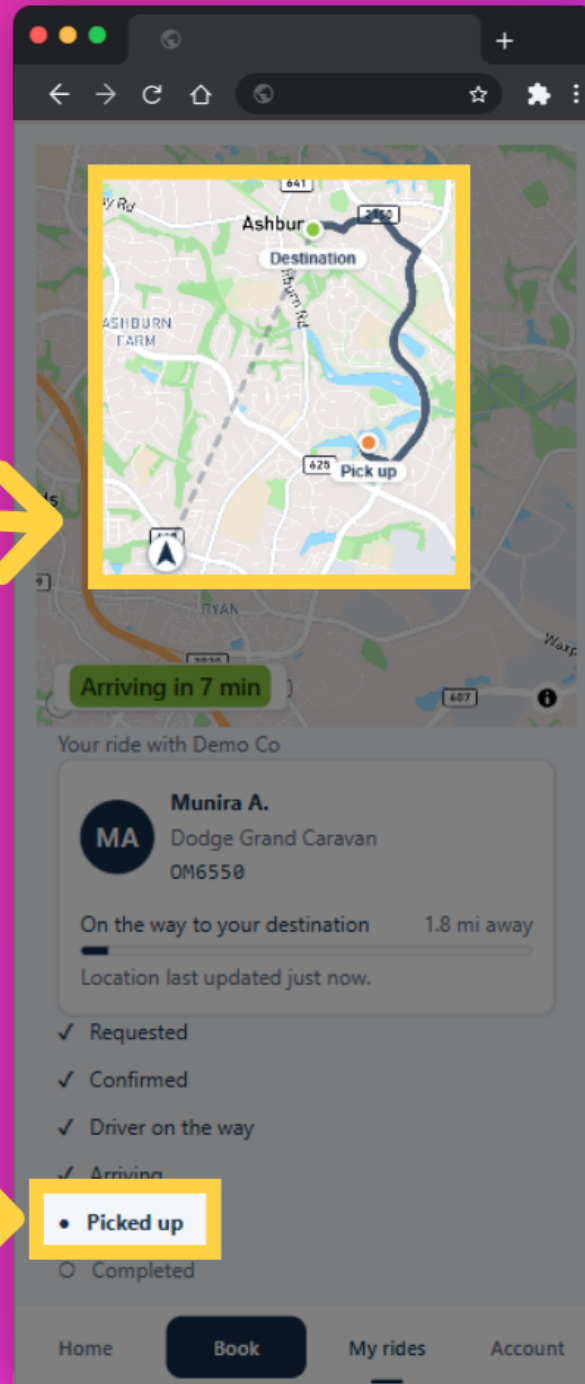
At the pickup the driver
opens the signature screen.

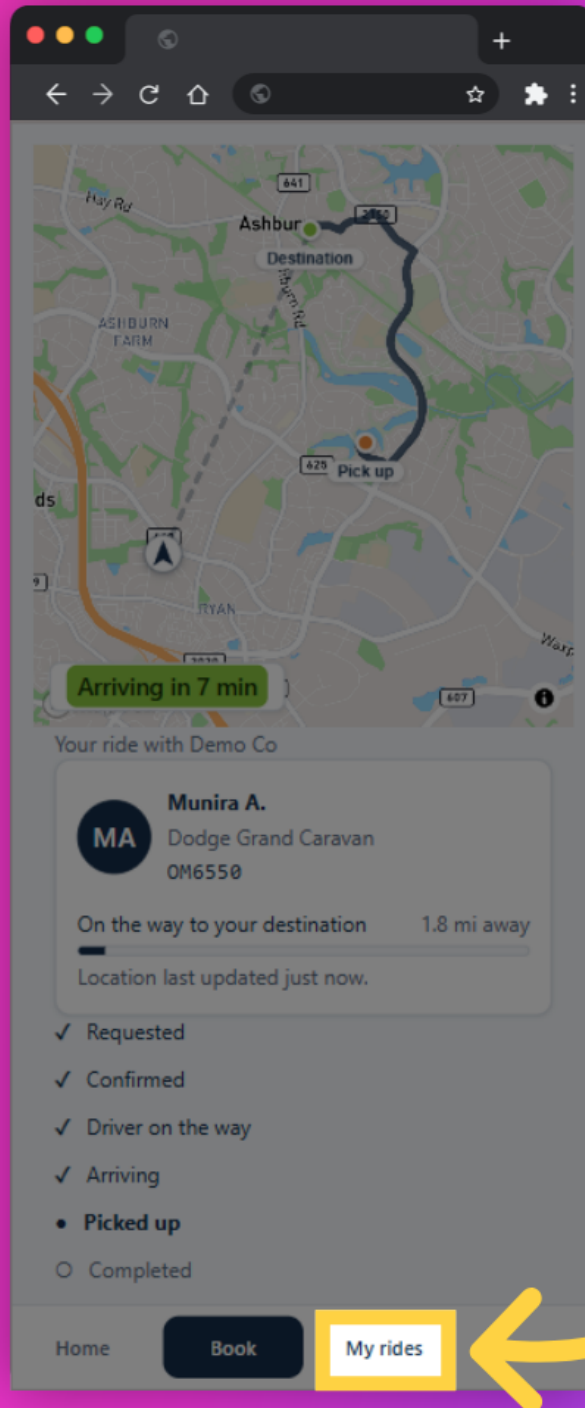
You sign, and the driver
submits your signature.



The pickup is confirmed — the trip moves to the drop-off.

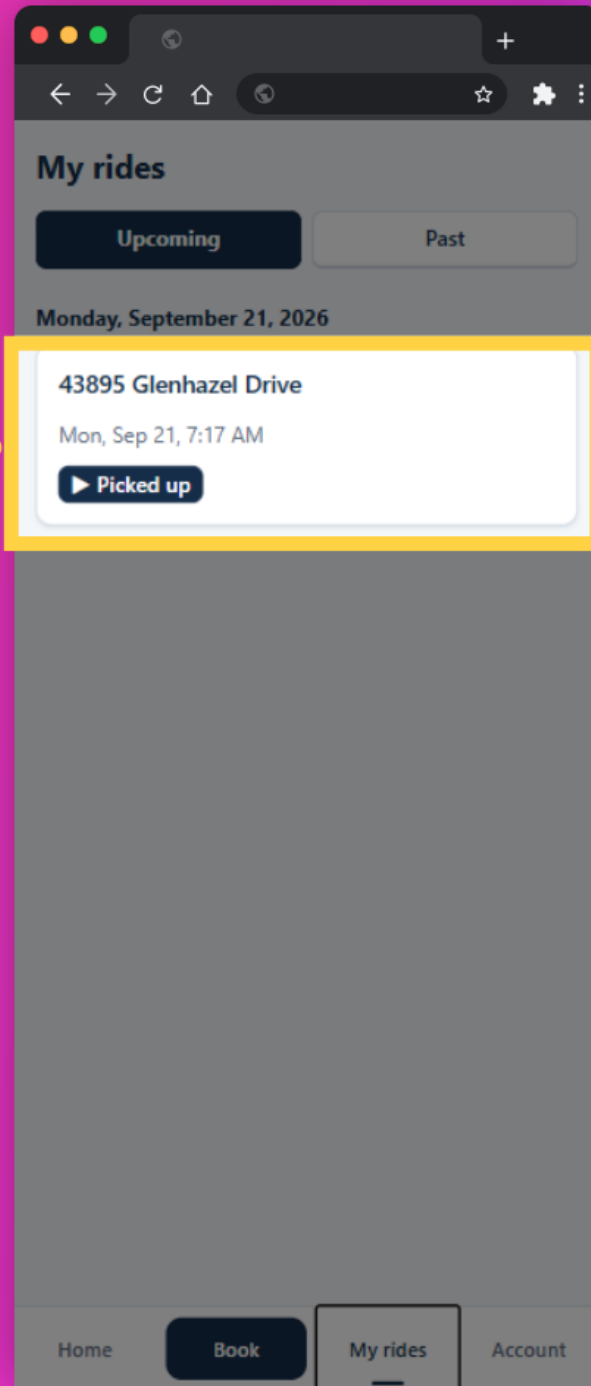
The status changes to "Picked up" and the route to the destination is shown.



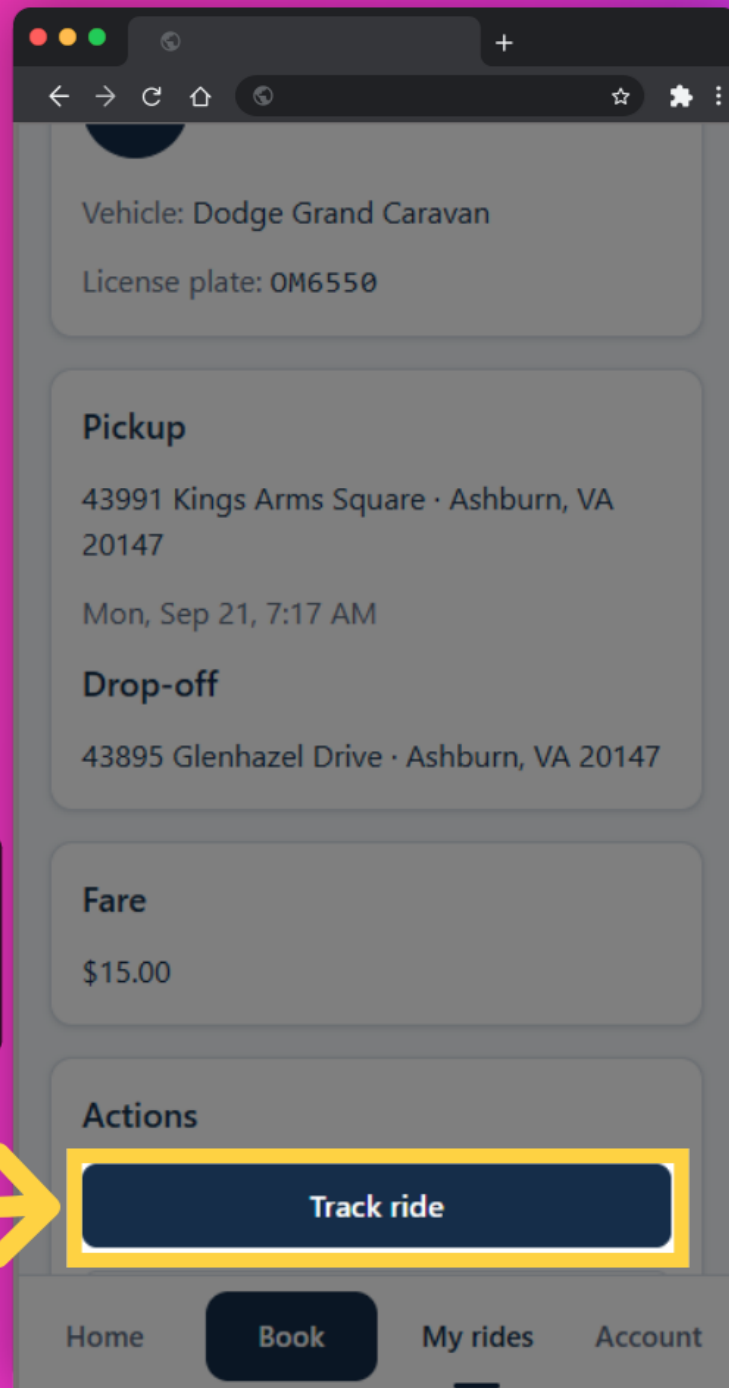


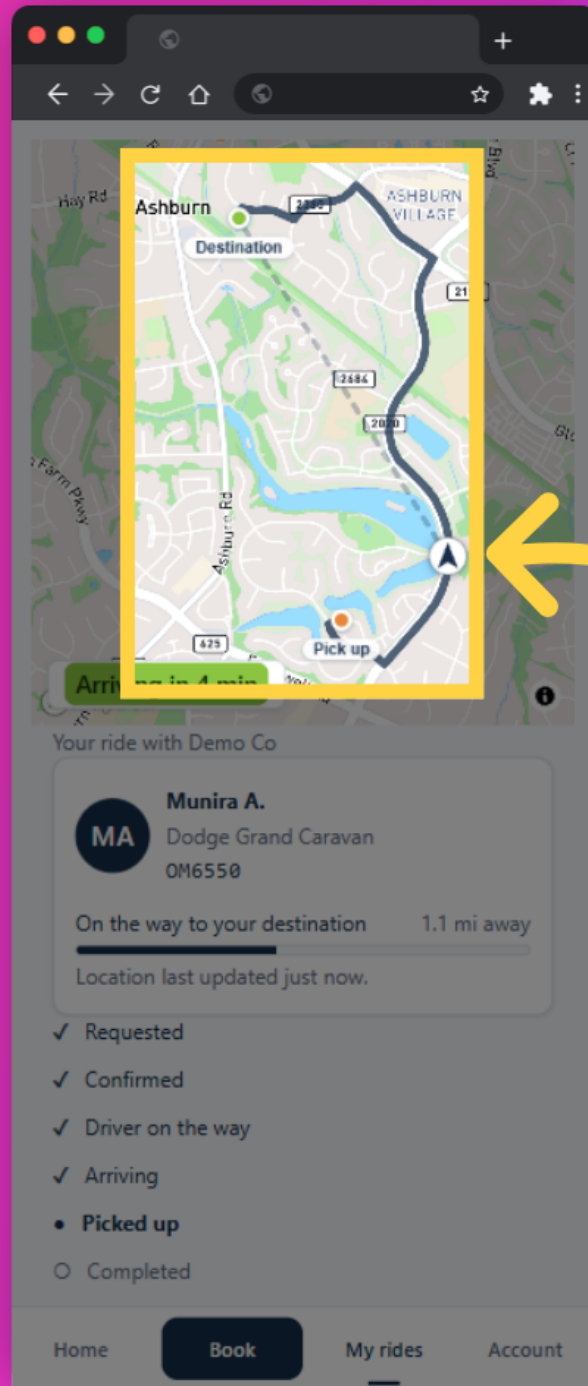
Tap "My rides" to see the trip in your list.

The active trip is shown on the "Upcoming" tab.



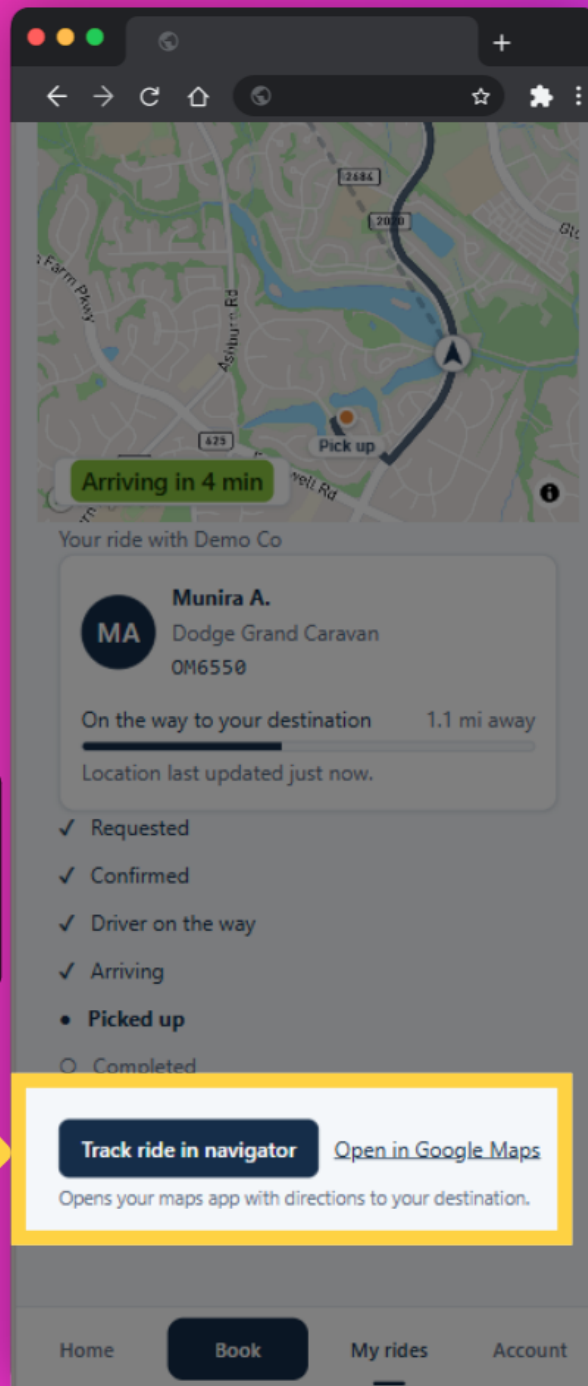
Open the trip to see the vehicle, addresses and fare, then tap "Track ride".





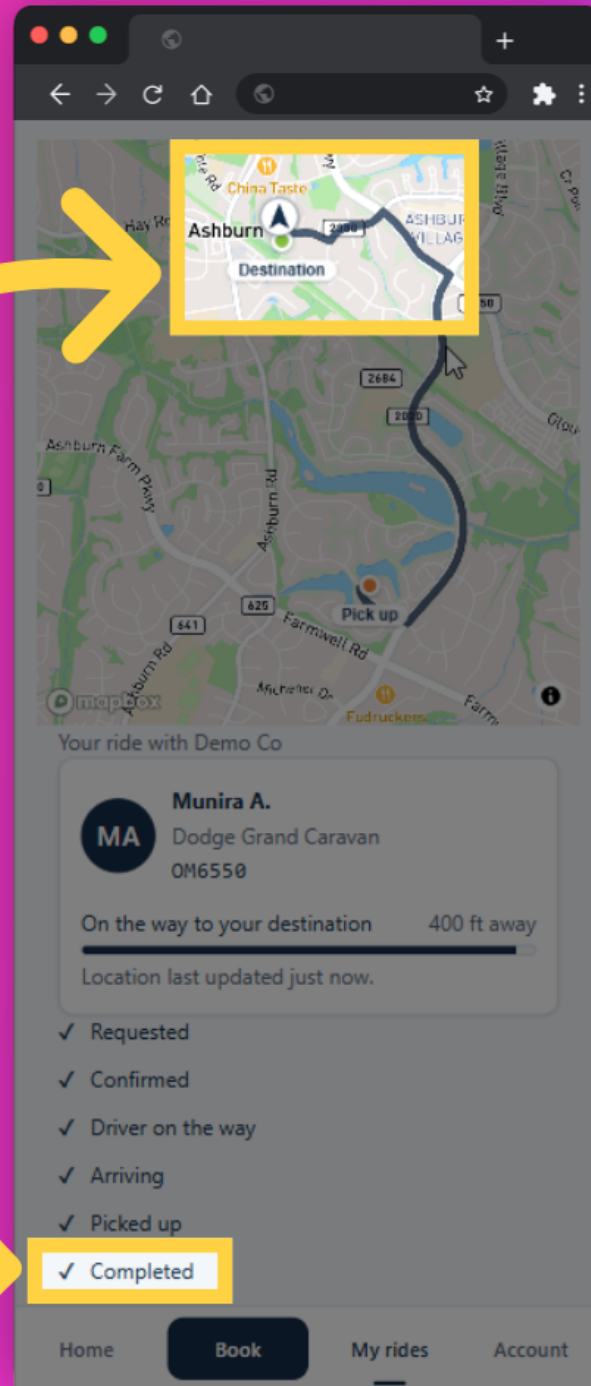
Watch the car move to the destination in real time.

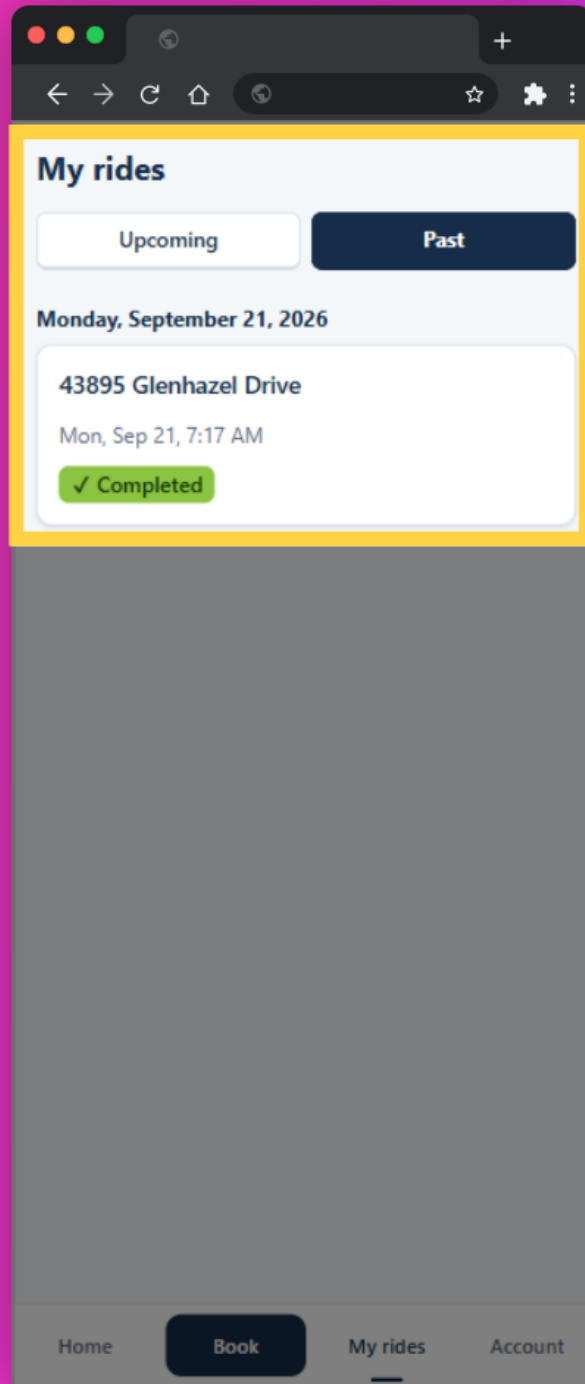
Tap "Open in Google Maps" to follow the route in your navigator.



At the destination the driver closes the drop-off.

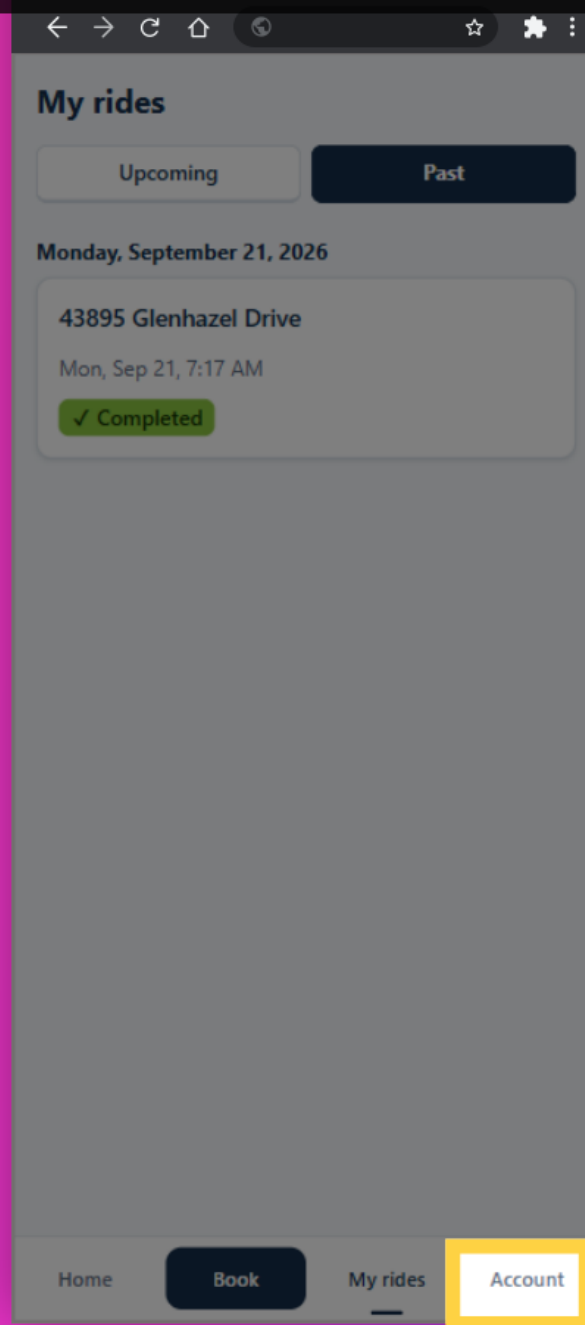
The status changes to "Completed" when the ride is over.





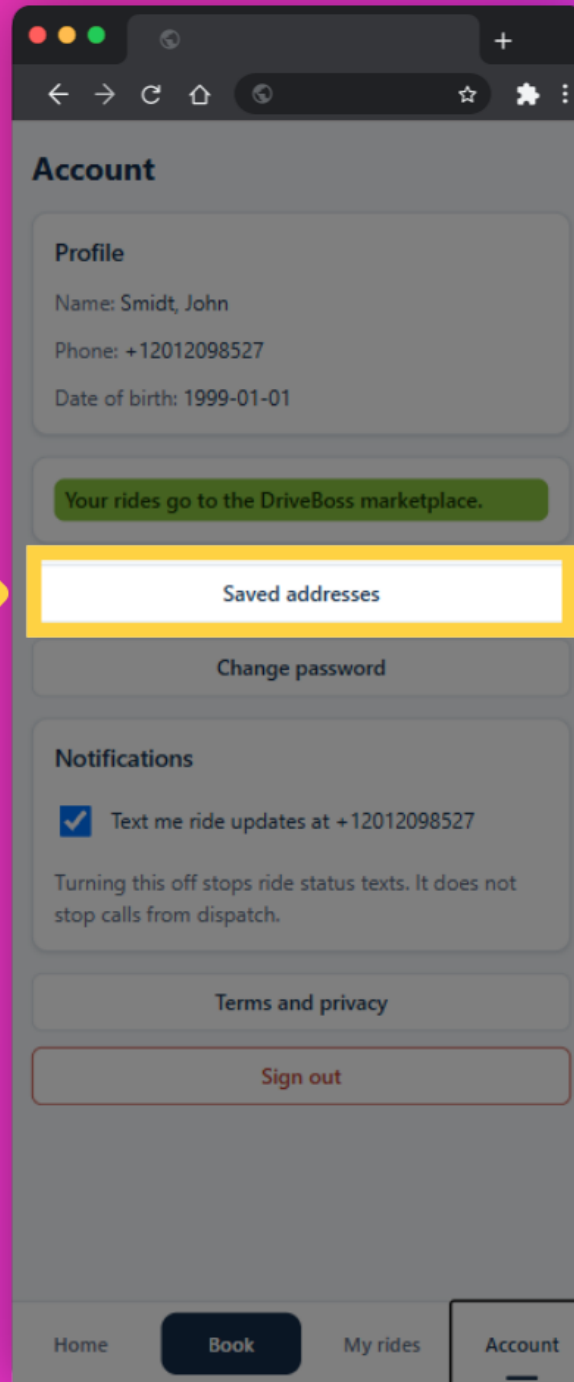
Completed trips move to the "Past" tab.

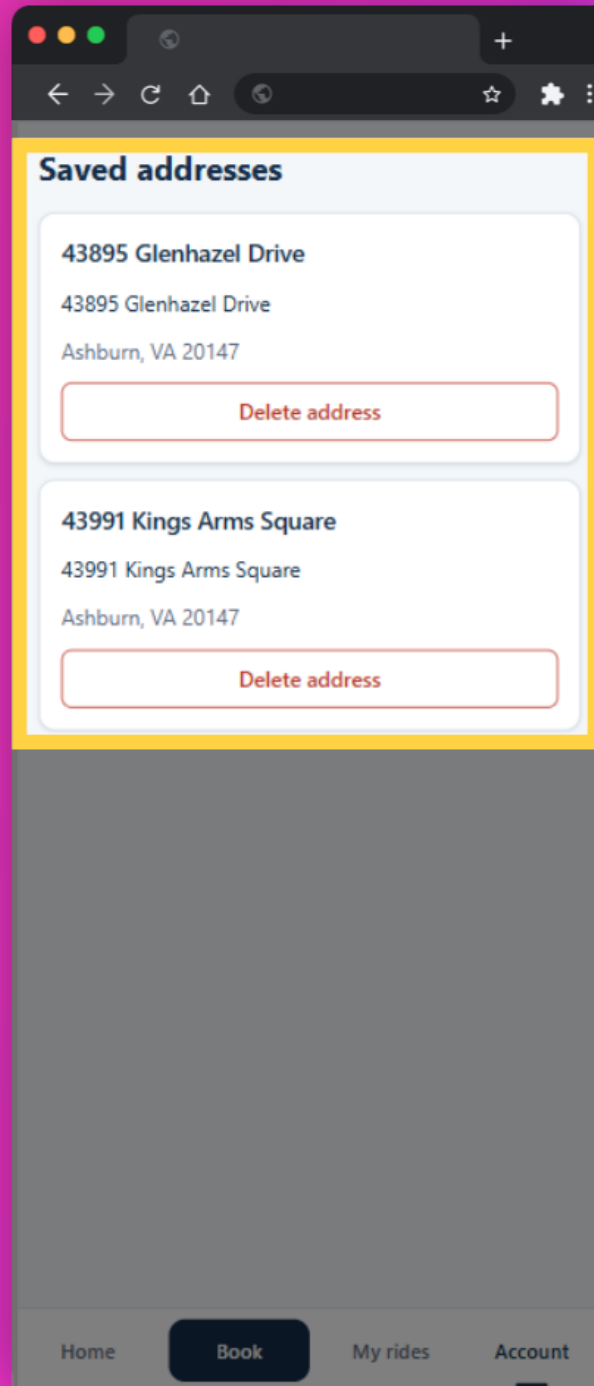
View saved addresses



Tap "Account" to open your profile settings.

Tap "Saved addresses" to manage your addresses.

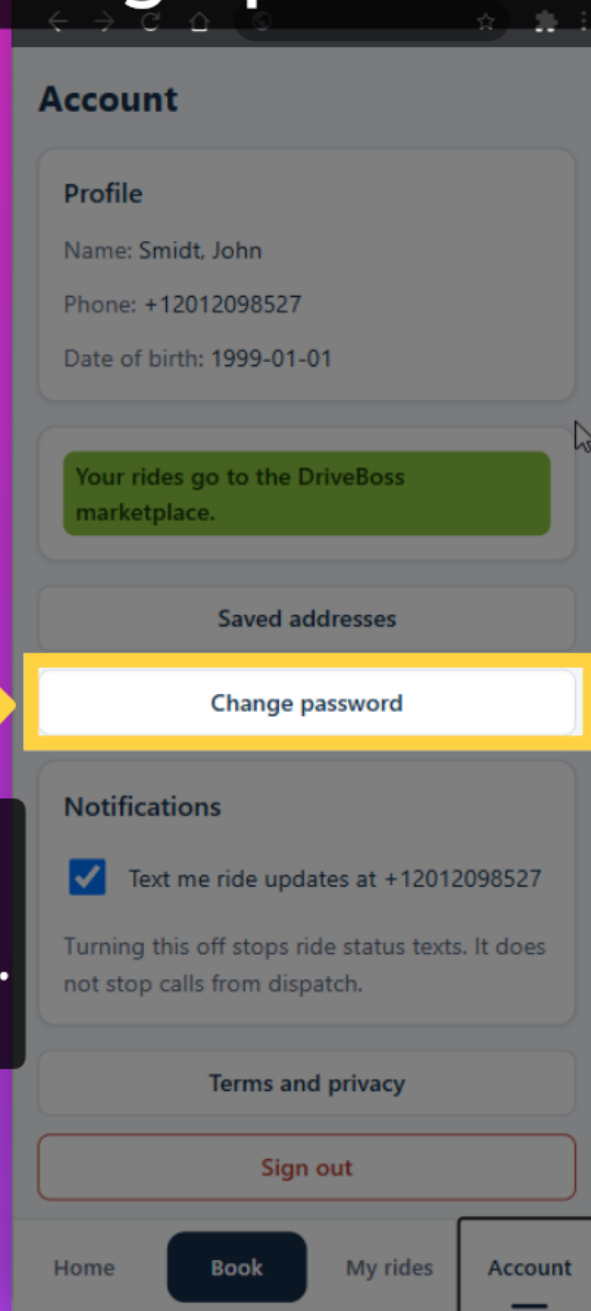




Addresses saved while booking are stored here and reused next time.

Change password

To change a password you remember, open "Account" and tap "Change password".



Enter your current password, then the new one twice, and tap "Change password".

Change password

Enter your current password, then choose a new one. Changing it signs you out everywhere else.

Current password

.....

New password

.....

- ✓ At least 8 characters
- ✓ One uppercase letter
- ✓ One lowercase letter
- ✓ One number
- ✓ One special character
- ✓ No # character
- ✓ Both passwords match

Confirm new password

.....

Change password

[Forgot your current password?](#)

Back to Account

Home **Book** My rides Account

Your password is changed. Tap "Back to Account" to continue.

